

CVO Online Webinar

The Meeting Will Begin Shortly

April 29, 2020



Agenda

- ▶ Project Background
- ▶ What is CVO Online?
- ▶ Demonstration
 - ▶ Initial Logon
 - ▶ Uploading a Motor Fuel Return
 - ▶ Filing an IFTA Return
 - ▶ Process an IRP Renewal
 - ▶ Making a Payment
- ▶ Contact Information
- ▶ Questions



Project Background

- ▶ Timeline

- ▶ May 6, 2019 – May 4, 2020

- ▶ Objectives

- ▶ Retire Old and/or Unsupported Legacy Systems

- ▶ Increase Processing Efficiency

- ▶ Improved Customer Service

- ▶ Motor Fuel Tax Uniformity

- ▶ Online Services – minimize need to come to Montpelier!



What is CVO Online?

- ▶ Online Portal for CVO Customers
 - ▶ Supports Filing and Payment for all CVO Tax Types
 - ▶ IFTA, Motor Fuel, Car Rental, Railroad
 - ▶ Supports IRP Maintenance
 - ▶ Vehicle Renewal, Add/Delete/Refund/Change Vehicles
 - ▶ Replace Decals/Cab Card/Plates
 - ▶ Transfer Plates
 - ▶ Request Temporary Registration
 - ▶ Certificate/License Renewal
 - ▶ Diesel Exemption and Diesel Dealer
 - ▶ Diesel Refund Requests



Contact Information

- ▶ CVO Online
 - ▶ Website - cvo.mymdmv.vermont.gov (beginning May 4, 2020)
 - ▶ Email – dmv.cvo@Vermont.gov
- ▶ DMV CVO Website
 - ▶ <https://dmv.vermont.gov/CVO>
- ▶ Phone Numbers
 - ▶ IFTA, Rental, Railroad and Fuel – 802-828-2070
 - ▶ IRP – 802-828-2071
- ▶ Contact Page
 - ▶ <https://dmv.vermont.gov/contact/commercial-vehicles-licensing>



Questions?

